

Crediton Library Consultation Results

The consultation questionnaire was completed by 127 people who said they use Crediton Library most often. (Not all respondents answered every question)

Proposal 1 - Reduce the running costs of medium to large libraries by sharing space, integrating services and, where appropriate, staff with other Council services and wider partners, creating a broader-based and Devon Centre model.

Do you agree with Proposal 1?

Yes	97	81.5%
No	22	18.5%
Total	119	100.0%

Proposal 2 - Work collaboratively with communities to identify how smaller and less well-used libraries could be sustained in new and innovative ways.

Do you agree with Proposal 2?

Yes	108	93.1%
No	8	6.9%
Total	116	100.0%

Proposal 3 - Work collaboratively with rural communities to explore alternatives to the mobile library service which are more affordable for the future but which still reaches those in rural areas who cannot easily access a physical library.

Do you agree with Proposal 3?

Yes	95	82.6%
No	20	17.4%
Total	115	100.0%

Proposal 4 - Identify how the use of technology can be improved to widen access to the service.

Do you agree with Proposal 4?

Yes	101	87.8%
No	14	12.2%
Total	115	100.0%

Proposal 5 - Develop the outreach service for people physically unable to visit a library into a more personalised, attractive service.

Do you agree with Proposal 5?

Yes	105	89.7%
No	12	10.3%
Total	117	100.0%

Proposal 6 - Continue to reduce the cost of management and support services.

Do you agree with Proposal 6?

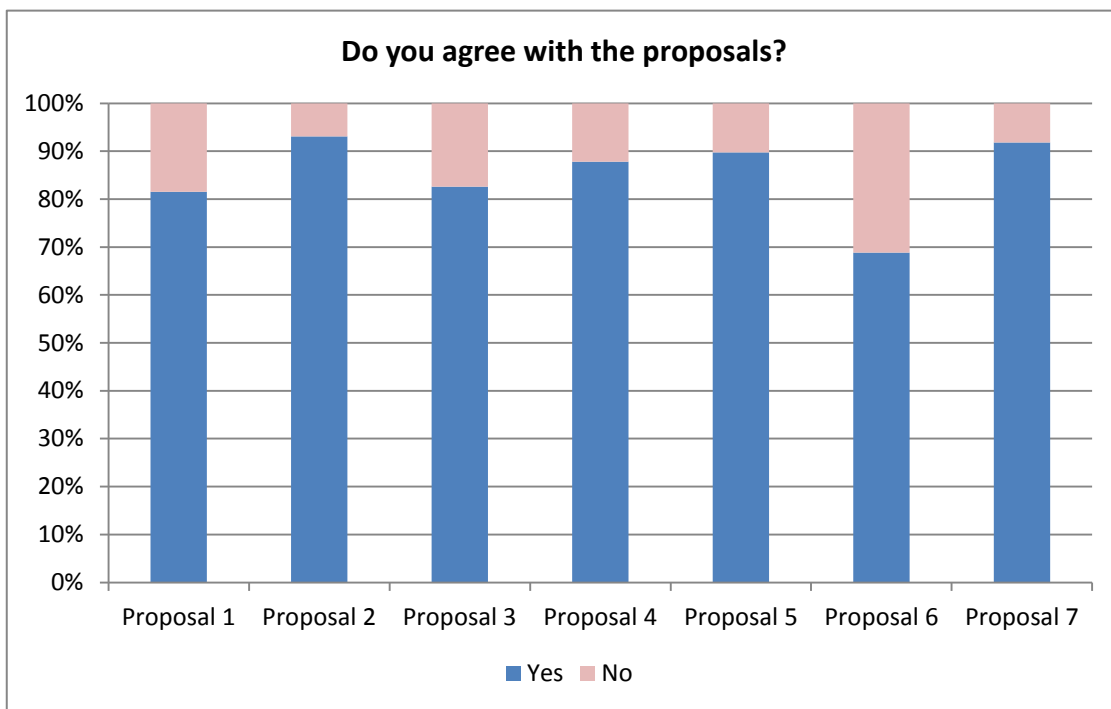
Yes	73	68.9%
No	33	31.1%
Total	106	100.0%

Proposal 7 - Continue to seek new sources of income, external funding and partnerships to sustain valued services.

Do you agree with Proposal 7?

Yes	112	91.8%
No	10	8.2%
Total	122	100.0%

Summary of proposals



How are you involved with your local library?

I have used a service in a library building in the last 12 months	122
I have used a service on a mobile library in the last 12 months	8
I am a friend or relative of a library customer	43
I work or volunteer in a town, city or village where there is a library	34
I represent a partner/potential partner	2
I represent/own a local business or community group	10
Other	12

Do you agree with the proposal for this library? (Proposal 1)

Yes	78	80.4%
No	19	19.6%
Total	97	100.0%

To what extent do you agree or disagree with the following statements?

I understand why DCC needs to change the library service.

Strongly agree	12	10.0%
Agree	75	62.5%
Neither agree nor disagree	12	10.0%
Disagree	14	11.7%
Strongly disagree	7	5.8%
Total	120	100.0%

I would be interested in using a community-led library service.

Strongly agree	8	7.0%
Agree	48	41.7%
Neither agree nor disagree	27	23.5%
Disagree	20	17.4%
Strongly disagree	12	10.4%
Total	115	100.0%

I feel that my community could play an active role in running a community-led library service.

Strongly agree	5	4.4%
Agree	34	30.1%
Neither agree nor disagree	47	41.6%
Disagree	11	9.7%
Strongly disagree	16	14.2%
Total	113	100.0%

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

No	95	81.2%
Yes, limited a little	17	14.5%
Yes, limited a lot	5	4.3%
Total	117	100.0%

What gender are you?

Female	19	70.4%
Male	8	29.6%
Total	27	100.0%

Which age-band are you in?

Under 15	0	0.0%
15 to 19	1	0.8%
20 to 24	0	0.0%
25 to 34	6	4.9%
35 to 44	21	17.1%
45 to 54	14	11.4%
55 to 64	33	26.8%
65 to 74	29	23.6%
75 and over	19	15.4%
Total	123	100.0%

How would you describe your ethnic origin?

Asian or Asian British	1	0.8%
Black or Black British	0	0.0%
Chinese	0	0.0%
Gypsy or Traveller	0	0.0%
Mixed heritage or multiple ethnic groups	0	0.0%
White British	114	95.0%
White Other	5	4.2%
Other ethnic origin	0	0.0%
Total	120	100.0%

Further consultation relating to Crediton Library

Number of people attending drop-in meetings at this library:	35
Number of people attending public meetings	29
Comments on Tough Choices website	0
Number of letters received	0
Number of emails received	1

Key messages relating to Crediton Library

Concern about quality of services if changes are made to the library, and new partners brought in.

Concerns about the quality of partnerships, with some supporting the idea of commercial sponsorship and others against.

Concerns around access to services, and the impact on the community.

Technology and access to digital services could be improved, but not as a replacement for existing services.